Volunteer Role Profile

Volunteer Role Volunteer Manager Where you will be based Events Volunteer Local Volunteering Team Community

Why we want you

Events volunteers help raise awareness of diabetes and Diabetes UK at events around the country. The location of events range from market squares and high streets to big events such as county shows. Volunteers can also help out at conferences, sporting events and support days, providing a helping hand to reach people with diabetes in their local area.

What you will be doing

- Talking to members of the public to raise awareness of issues like the seriousness of diabetes, equal access to care and the myths about diabetes
- Handing out Diabetes UK leaflets and information to those newly diagnosed with diabetes or those at risk
- Answering general questions and support people to speak to their GP if they are worried or would like further information
- Telling people about the ways Diabetes UK can support them such as raising awareness of our Helpline and resources
- Finding events in your own community that you can attend
- Telling us how many people you're reaching and what information you're giving them

The skills you need

- Good communication and listening skills
- The ability to work as part of a team or by yourself
- Be enthusiastic and outgoing
- An understanding that diabetes is a serious and complicated condition
- Compassion and sensitivity
- Ability to maintain confidentiality
- A willingness to support the work of Diabetes UK and represent Diabetes UK in a positive way

What's in it for you

- Information and materials to help you carry out your role effectively
- Recognition of the role that you are doing in support of Diabetes UK
- Training, guidance and support
- An opportunity to feed back about the events you attend

- The opportunity to learn new skills and make a difference to people living with or at risk of developing diabetes
- We will pay you back for things you need to spend money on as part of your volunteering

Disclaimer

We are committed to ensuring that our volunteer recruitment is fair, safe and consistent. The recruitment and selection process must therefore be appropriate to the nature of the role. Some roles may require a more in depth selection process, for example those working with children or vulnerable adults. Your volunteering contact will be able to explain more about this.

This role will require references.